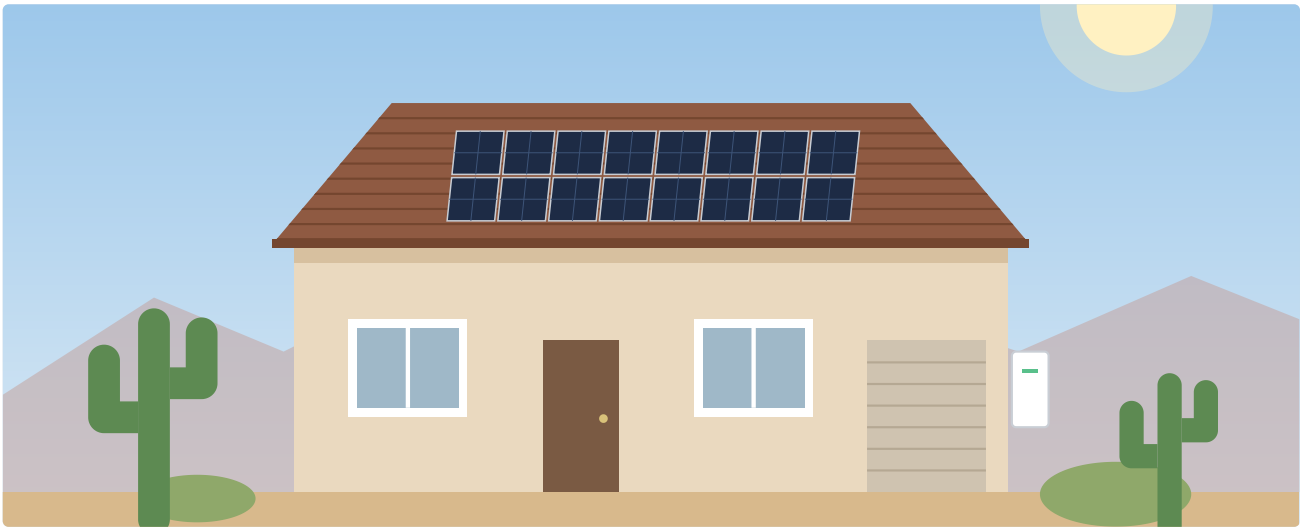
SUN HARBOR
SOLAR & STORAGE



Warranty certificate

9.6 kW solar system with 13.5 kWh battery, installed and registered. Keep this certificate with your home documents.

WARRANTY CERTIFICATE # SH-WC-26-0312
ISSUED Dec 23, 2026
COVERAGE STARTS Dec 22, 2026

ISSUED BY
SunHarbor Solar & Storage
Owen Price
+1 480 555 0130
warranty@sunharbor-solar.example
AZ ROC license: ROC 999021

WARRANTY HOLDER
Priya and Daniel Mehta
Priya Mehta
+1 480 555 0189
priya.mehta@mail.example
Contract: SH-Q-26-0312

Certificate summary

This certificate confirms the warranties that cover the system below from Dec 22, 2026, the day your utility gave permission to operate.

SYSTEM
9.6 kW DC
24 panels, 24 microinverters

BATTERY
13.5 kWh
With backup gateway

INSTALLED
Dec 8–9, 2026
By SunHarbor's own crew

CITY INSPECTION
Passed
Dec 15, 2026, permit BP-26-48812

PERMISSION TO OPERATE
Dec 22, 2026
From your utility

COVERAGE STARTS
Dec 22, 2026
For every warranty below

Your coverage

Three warranties, each with its own term. SunHarbor handles every claim, including the manufacturers' ones.

25 yr
Panels and microinverters
Until Dec 22, 2051, from the manufacturers

10 yr
Battery
Until Dec 22, 2036, to 70% of capacity

10 yr
Workmanship and roof
Until Dec 22, 2036, from SunHarbor

What is covered

- Panels, microinverters and battery that fail or fall below their rated output
- Leaks and loose parts at our work on the roof
- Wiring and connections we made

What is not covered

- Damage from hail, fire, lightning or flood: claim on your home insurance
- Equipment moved, opened or changed by anyone other than SunHarbor

How to make a claim

1. Call +1 480 555 0130 or email warranty@sunharbor-solar.example
2. Quote certificate SH-WC-26-0312
3. We diagnose remotely, then visit within 5 business days if needed

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Registered equipment: south roof

Every panel and microinverter is registered with its manufacturer under your address. Positions S1 to S16 match the layout on page 5, left to right, top row first.

POSITION	PANEL SERIAL (SP-400-BK)	MICROINVERTER SERIAL (MI-400)
S1	SP4K-2611873402	MI4-482260917
S2	SP4K-2611873409	MI4-482260930
S3	SP4K-2611873416	MI4-482260943
S4	SP4K-2611873423	MI4-482260956
S5	SP4K-2611873430	MI4-482260969
S6	SP4K-2611873437	MI4-482260982
S7	SP4K-2611873444	MI4-482260995
S8	SP4K-2611873451	MI4-482261008
S9	SP4K-2611873458	MI4-482261021
S10	SP4K-2611873465	MI4-482261034
S11	SP4K-2611873472	MI4-482261047
S12	SP4K-2611873479	MI4-482261060
S13	SP4K-2611873486	MI4-482261073
S14	SP4K-2611873493	MI4-482261086
S15	SP4K-2611873500	MI4-482261099
S16	SP4K-2611873507	MI4-482261112

Finding a serial number

You should never need to climb onto the roof. The app lists every panel by position with its serial number, and so does this register.

On the roof, each microinverter carries a label with a barcode on the side facing down the slope. The panel serial is on the back of the frame.



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Registered equipment: west roof

Positions W1 to W8, top to bottom, left column first.

POSITION	PANEL SERIAL (SP-400-BK)	MICROINVERTER SERIAL (MI-400)
W1	SP4K-2611873514	MI4-482261125
W2	SP4K-2611873521	MI4-482261138
W3	SP4K-2611873528	MI4-482261151
W4	SP4K-2611873535	MI4-482261164
W5	SP4K-2611873542	MI4-482261177
W6	SP4K-2611873549	MI4-482261190
W7	SP4K-2611873556	MI4-482261203
W8	SP4K-2611873563	MI4-482261216

Battery, gateway and electrical

EQUIPMENT	MODEL	SERIAL	WARRANTY
Home battery 13.5 kWh	BAT-13	BT13-2650-118274	10 years
Backup gateway	BGW-200	GW2-2649-007731	10 years
Monitoring gateway	MON-GW	MG-26-552190	10 years
Main service panel 200 A	MSP-200	MSP-26-30118	10 years

Manufacturer registrations were completed on Dec 22, 2026. Confirmation emails went to priya.mehta@mail.example.

In your welcome pack

☑ This certificate and the manufacturer warranty documents

☑ City of Mesa permit BP-26-48812 with the inspection sign-off

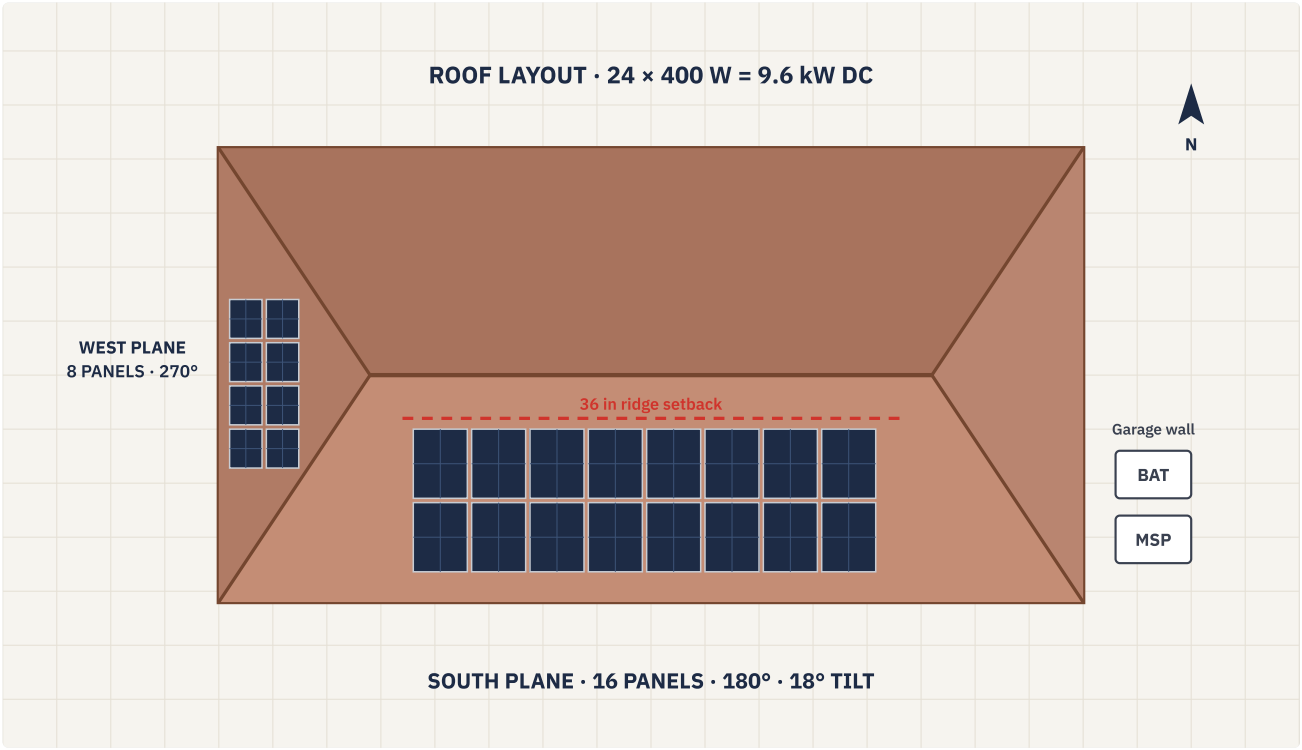
☑ Your utility's permission-to-operate letter

☑ As-built plan set and single-line diagram

☑ Battery and backup gateway quick guides

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As-built layout



No changes were made on site. If you ever re-roof, the array must be removed and reinstalled by SunHarbor or another licensed installer to keep the panel and workmanship warranties; we quote that work at a fixed price.

Commissioning record

CHECK	RESULT	DATE
All 24 microinverters reporting	24 of 24	Dec 9, 2026
Array output at noon, clear sky	7.9 kW AC	Dec 9, 2026
Battery charge and discharge test	Passed	Dec 9, 2026
Backup switchover with grid off	0.4 seconds	Dec 9, 2026
City of Mesa final inspection	Passed	Dec 15, 2026

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What SunHarbor's workmanship warranty covers

Our 10-year warranty covers the work we did. The equipment itself is covered by its manufacturer, through us.

Included

- Leaks at any roof hook, flashing or penetration we installed
- Tiles we lifted and reset that crack or slip
- Loose racking, conduit or wiring we installed
- Labor to remove and replace equipment under a manufacturer claim
- Shipping of replacement parts to your home

Not included

- Roof areas and parts of the house we did not work on
- Damage from storms, fire, animals or other trades
- Problems caused by changes to your home's wiring by others
- Lost savings while the system is down
- Cleaning the panels

Report a roof leak within 30 days of noticing it, so a small leak does not become water damage.

Keep your warranty valid

DO

☐ Keep the monitoring gateway online

☐ Rinse the panels from the ground with a hose if dusty

☐ Call us before any roof or electrical work

DO NOT

☐ Walk on the panels or the tiles around them

☐ Open the battery, gateway or panel covers

☐ Pressure-wash the array

If you sell your home

Do the warranties transfer?

Yes, all of them, at no charge. They belong to the system at this address, not to you.

What do we give the buyer?

This certificate and the welcome pack. We send the buyer's agent a copy on request.

Who updates the registrations?

We do, once you send the new owner's name and the closing date.

Does the buyer get the monitoring?

Yes. We move the app account to the new owner's email after closing.

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How to make a claim

One number for everything. You never need to contact a manufacturer yourself.

STEP 1

Tell us

Call or email with your certificate number and what you see in the app or on the roof.

STEP 2

We diagnose

We check the monitoring data, usually the same business day, and tell you what is wrong.

STEP 3

We fix it

A technician visits within 5 business days, sooner for leaks or a battery fault.

STEP 4

We file it

We file the manufacturer claim and replace the part at no cost to you.

Response times

PROBLEM	WE RESPOND	ON SITE
Roof leak at our work	Same day	Within 2 business days
Battery not charging or no backup	Same day	Within 3 business days
One or more panels not producing	Next business day	Within 5 business days
Monitoring offline	Next business day	Remote fix first

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Warranty terms

1. Who is covered

1.1 This certificate covers the system at 3157 E Saguaro Vista Dr, Mesa, Arizona, and its owners. It is not tied to a person: if you sell the home, every warranty passes to the new owner. Send us their name and the closing date so we can update the registrations.

2. Manufacturer warranties

2.1 The panel, microinverter and battery warranties are given by their manufacturers on their published terms, which are in your welcome pack. SunHarbor makes and manages every claim for you while it is in business; the manufacturer warranties stay valid either way.

3. Workmanship warranty

3.1 SunHarbor warrants its installation work for 10 years from the coverage start date, as described on page 6. Repairs under this warranty are free of charge for parts and labor.

4. Limits

4.1 The warranties do not cover the exclusions on pages 2 and 6, or loss of income or savings. Nothing in this certificate limits your rights under Arizona law.

Installed by

AZ ROC license

NABCEP-certified lead

Insured

Issued and registered

Issued by SunHarbor Solar & Storage after the final inspection and permission to operate.

Owen Price

Owen Price
Service and Warranty Manager
SunHarbor Solar & Storage

Date: 12 / 23 / 2026

SUNHARBOR SOLAR & STORAGE • TEMPE, ARIZONA • WARRANTY REGISTERED

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